

PRODUCT CHANGE

**NOTIFICATION**

Issue Date:   March 8, 2024

Effective Date:   March 8, 2024

DEVICES

|  |  |
| --- | --- |
| **Part Number**  | **Image** |
| SC012-010 | Ubuntu 14.04 |
| SC012-011 \*NEW\* | Ubuntu 22.04 |

DESCRIPTION OF VARIANCE

The Ubuntu Linux OS is out of support. The E12 SNAP Gateway is being updated to use Ubuntu 22.04, replacing 14.04. The new part number will be SC012-011.

LAST TIME BUY

Customers may place a Last Time Buy for the existing part number, SC012-010, before September 1, 2024.

RECOMMENDATION

Customers need to migrate their applications to use the new OS version. Changes include but are not limited to service management functionality and network management functionality. Python 2 and SNAPconnect will be installed by default. For field updates, it is recommended to use the MicroSD card.

Additional documentation can be viewed at the link below. (Note: documentation may be updated without notice.)

<https://developer.synapse-wireless.com/gateways/index.html>